

# User Guide

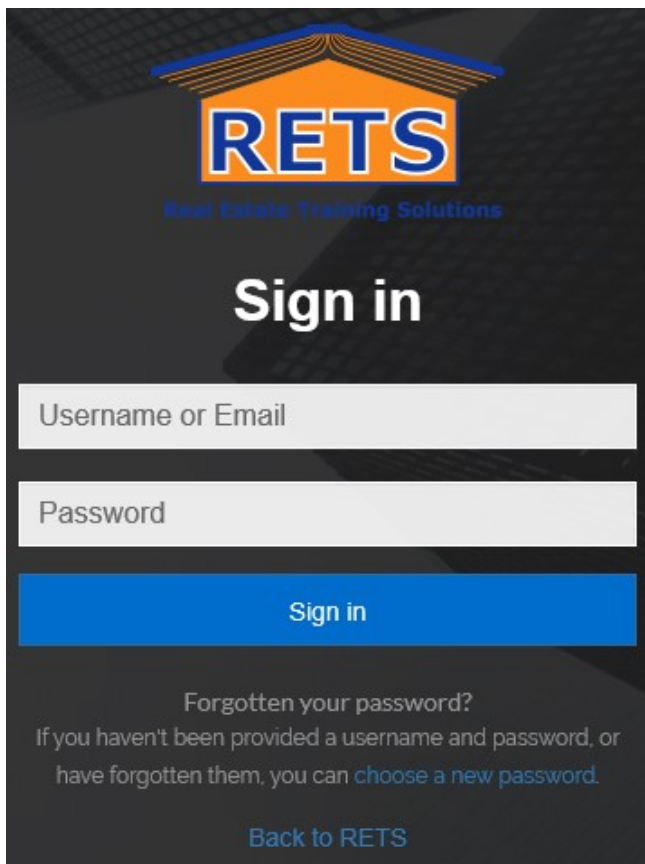
## Logging back in and returning to continue your study

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### Logging back in:

#### 1. Go to this link:

<https://training.rets.com.au/user/sign-in.cfm?returnTo=%2Fvetcampus%2Findex%2Ecfm>



The screenshot shows the RETS Sign in page. At the top is the RETS logo with the tagline 'Real Estate Training Solutions'. Below the logo is the text 'Sign in'. There are two input fields: 'Username or Email' and 'Password'. A blue 'Sign in' button is positioned below the password field. Below the button, there is a link for 'Forgotten your password?' with a sub-link 'choose a new password'. At the bottom of the form area is a link 'Back to RETS'.

#### 2. logging in:

**Enter your username:** first name.surname [example: carmen.smith]

Remember the 'dot' between first name and surname

**Enter your password:** this is the password you created at enrolment

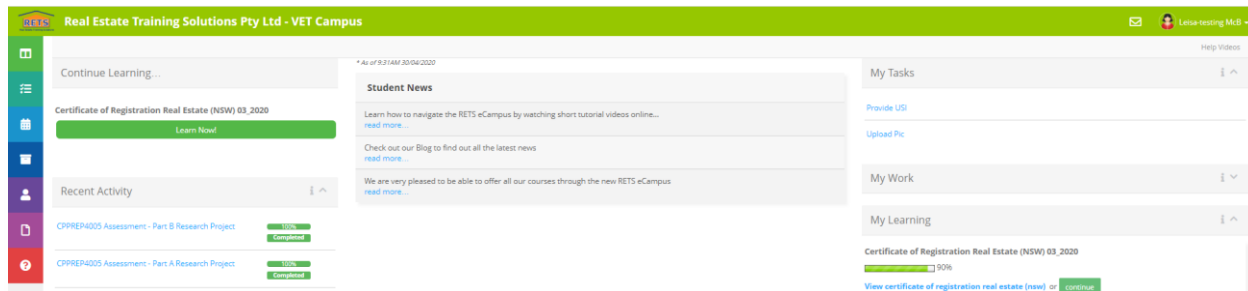
If you forgot the password – click on the 'choose a new password'

**Note: password is case sensitive.**

**Tip: best to record the username and password for next time.**

# Returning to continue your study...

1. When you return to your dashboard. It will look like something like this:



2. Now take a look at this short video:

Video link

<https://youtu.be/v4QgmMIA6B4>

Filename



Student - continuing study.mp4

**Note: this is a visual, there is no sound. We are in the process of improving our recordings for you.**

# Help!

## With assessment queries:

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- If you require assistance with the assessment questions you can contact your allocated Tutor
- You can contact your tutor via the RETS eCampus dashboard:
  - click on the  at the top R/H of the screen to take you back to your eCampus dashboard
  - in your RETS eCampus click on the 'envelope' icon at the top R/H of the screen and type your query 

If at any time you get stuck or do not understand a concept, please contact your tutor.

# Help!

## With online system and administrative queries:

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If you have online system navigation and/ or administrative queries please contact our office on 1300 850 980 or email [admin@rets.com.au](mailto:admin@rets.com.au)

Good Luck

Sasha Boe  
Managing Director