



Student User Guide

Contacting the assessor/trainer, Help!

Help!

With assessment queries:

- If you require assistance with the assessment questions you can contact your allocated Assessor/trainer
- You can contact your assessor/trainer via the RETS eCampus dashboard:
 - Click on the  at the top R/H of the screen to take you back to your eCampus dashboard
 - In your RETS eCampus click on the 'envelope' icon at the top R/H of the screen and type your query 

If at any time you get stuck or do not understand a concept, please contact your assessor/trainer.

With assessment queries, please provide as much detail, so the assessor can best guide you.

Example:

- Which unit/topic you are referring to? e.g., CPPREP4001
- The assessment title? e.g., Knowledge questions
- Question number? e.g., Q.2

Help!

With online system and administrative queries:

If you have online system navigation and/ or administrative queries please contact our office on 1300 850 980 or email admin@rets.com.au

Also refer Navigation guidelines provided within the learning material.